



ANNEX D

Oracle Service Cloud for

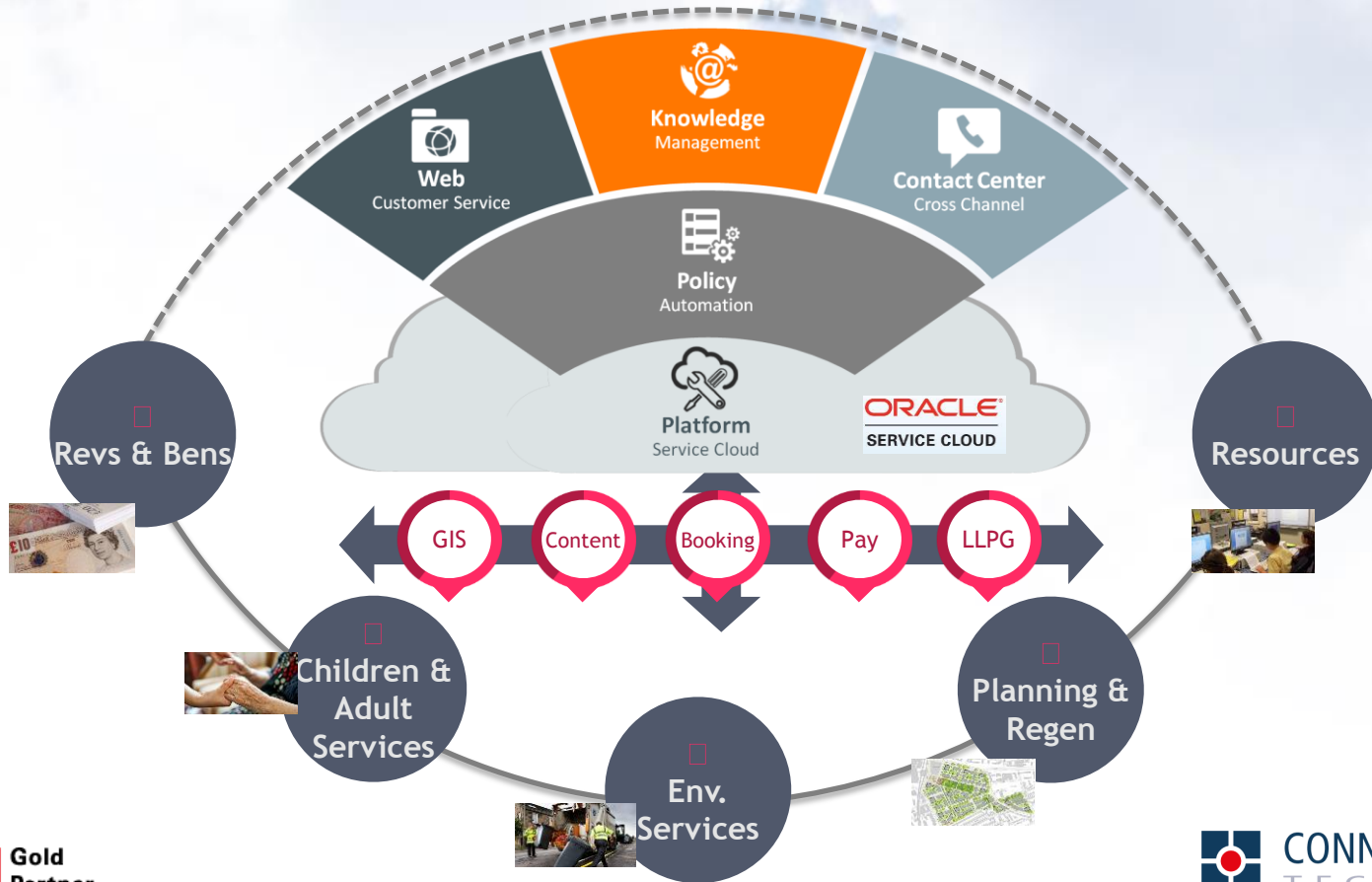


#Change the **Economics** of **Service Delivery**



Connected Customer Processes

ANNEX D



Results: Joined Up Citizen Experience! ANNEX D





Optimized Contact Handling

ANNEX D

